

GOLD, GOLD for AUSTRALIA

Australia wins gold at the Winter Olympics. Congratulations to our athletes Alisa Camplin & Steve Bradbury who have handed Australia its first gold medals in Winter Games history.

Behind the scenes, another Australian, Quantum Leap Consultancy (QLC), has been busy playing their part in helping ensure the games run smoothly. The millions of dollars of assets and accommodation of the Athletes Village as been managed on a system implemented by QLC.

The Salt Lake Organising Committee (SLOC) was tasked with managing the logistical problem of converting the 200 buildings of the University of Utah campus into an Athletes Village able to cater for the Winter Olympics, followed by the Winter Paralympics, and then convert it back to a functioning university.

SLOC chose QLC to tailor a solution to manage the spaces and assets of the campus for this exercise. Fresh from a highly successful implementation at the Sydney Olympics in 2000, QLC began tailoring a system to suit Salt Lake. It so Winter Games are about a quarter the size of the Summer system would be significantly greater. In Sydney, the Village buildings. For example, there was no furniture to move out requirements were to be moved in. At the end of the Games at Salt Lake, because the Village was a functioning University assets would have to be moved out. However, not all, as used for the Athletes. Access for large items would be a have to be modified.

To avoid delays, the restoration back to a University Paralympics. At the completion of the Paralympics, all to original, any damages fixed and unnecessary assets moved out moved back in.

Since the system had proven itself at Sydney on the visual management of the Furniture, Fittings and Equipment (FF&E) and the spaces, SLOC decided to extend the number of "classes" of assets to be managed by the system. The extra classes included such items as telephones, information systems and Rate Cards. Rate Cards are items requested by individual countries over and above the standard allocation.



It became apparent, that although the Games, the requirements of a Village were created from new empty buildings before the Olympics, all assets were to be removed. At the University, much of the furniture and some University items could be a problem. Some buildings would

would begin in parallel with the buildings would have to be restored, and the University assets

visual management of the Furniture, extend the number of extra classes included such items as telephones, information systems and Rate Cards. Rate Cards are items requested by individual countries over and above the standard allocation.

The assignment of space for all competing countries was managed by the system and they were provided with graphical plans showing their space allocation.

Some figures of items managed by the system:

	FF&E	Telephones	Info Systems	Rate Card	Spaces
Olympics	25,000	1,800	571	2,000	5,019
Paralympics	7,000	488	148	650	1,365
University	32,000				4,842
Total	64,000	2,288	719	2,650	11,226

A major enhancement to the system was the addition of differences between each permutation of the village/camp items need to be removed and what items need to be replaced from the Olympics to the Paralympics. This sort of modelling can be done in a serial fashion. Multiple models have to be maintained while ensuring the integrity of the database. No simple feat, however a few nights of burning the midnight oil by the technical whizzes solved the problem. They also deserve Gold! Where to from here? QLC is actively pursuing the future Summer and Winter Games of course. In between these events, the experience gained can and is readily applied to managing day-to-day corporate Facilities and Management activities, significantly impacting positively on the bottom line, and importantly reducing the pain associated with moves and restructuring.

“Delta Reports” showing the differences between each permutation of the village/camp items need to be removed and what items need to be replaced when changing from the Olympics to the Paralympics. This sort of modelling can not be done in a simple serial



For further information on the system used at the Winter 2002 Olympics, or on QLC's capabilities, contact Quantum Leap Consultancy Pty Ltd at :

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